


ARIZONA WATER COMPANY
WATER SERVICE DISCONNECTION FOR NON-PAYMENT OF SEWER SERVICE CHARGES

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 Title: President
 Date of Original Filing: November 3, 2025
 System(s): PINAL VALLEY

A.C.C. No. 681
 Cancelling A.C.C. No. N/A
 Tariff or Schedule No. DNP-106
 Filed: March 12, 2026
 Effective: April 1, 2026

On October 2, 2025, Arizona Water Company ("Arizona Water") and the City of Casa Grande ("Casa Grande") signed an Agreement for Sharing of Information Regarding Water Consumption and Water Service Disconnection ("Agreement"), which has been approved by the Commission in Decision No. 81634 (February 12, 2026).

Arizona Water is granted a variance from Commission Rule A.A.C. R14-2-410(A)(3) for the limited purpose of implementing the Agreement with Casa Grande.

Pursuant to the terms of the Agreement, Arizona Water will disconnect water service to a customer who is liable to Casa Grande for overdue sewer service charges at the premises where the customer receives water service from Arizona Water and sewer service from Casa Grande. Prior to Casa Grande sending a disconnection request to Arizona Water, the terms set forth in the Agreement must be met, including:

- i. The customer must be at least 90 days delinquent in payment of sewer service charges;
- ii. Casa Grande must have offered a payment plan to the customer and the customer must have rejected or defaulted on the payment plan; and
- iii. Casa Grande will have notified the customer, in writing and by posting notice at the premises that water service will be disconnected no less than 10 days after the date of the notice.

Casa Grande's receipt of payment in full by a disconnected customer, or upon a disconnected customer's entry into a payment plan with Casa Grande, Arizona Water will reconnect water service to the premises in accordance with the terms set forth in the Agreement and Arizona Water's normal procedures and timelines, as set forth in Arizona Water's tariffs, including without limitation Tariff TC-243 and the rules and regulations of the Commission.