


ARIZONA WATER COMPANY
WATER SERVICE DISCONNECTION FOR NON-PAYMENT OF SEWER SERVICE CHARGES

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On August 12, 2025, Arizona Water Company ("Arizona Water") and the City of Globe ("Globe") signed an Agreement for Sharing of Information Regarding Water Consumption and Water Service Disconnection ("Agreement"), which has been approved by the Commission in Decision No. 81580 (December 10, 2025).

Arizona Water is granted a variance from Commission Rule A.A.C. R14-2-410(A)(3) for the limited purpose of implementing the Agreement with Globe.

Pursuant to the terms of the Agreement, Arizona Water will disconnect water service to a customer who is liable to Globe for overdue sewer service charges at the premises where the customer receives water service from Arizona Water and sewer service from Globe. Prior to Globe sending a disconnection request to Arizona Water, the terms set forth in the Agreement must be met, including:

- i. The customer must be at least 90 days delinquent in payment of sewer service charges;
- ii. Globe must have offered a payment plan to the customer and the customer must have rejected or defaulted on the payment plan; and
- iii. Globe will have notified the customer, in writing and by posting notice at the premises that water service will be disconnected no less than 10 days after the date of the notice.

Upon Globe's receipt of payment in full by a disconnected customer, or upon a disconnected customer's entry into a payment plan with Globe, Arizona Water will reconnect water service to the premises in accordance with the terms set forth in the Agreement and Arizona Water's normal procedures and timelines, as set forth in Arizona Water's tariffs, including without limitation Tariff TC-243 and the rules and regulations of the Commission.